

TRACKING RESOLUTIONS

Customers and Communities Overview and Scrutiny Panel

Date/Minute Number	Resolution	Explanation/Minute	Officer	Progress	Target Date
Min. 23(k) Plymouth Life Centre and Related Leisure Projects 12/09/11	the panel sought clarification on whether the initial problems encountered with Everyone Active's website had been addressed.		Tony Hopwood	Tony Hopwood, Programmes Director has been requested to provide a response.	21 November 2011
Response:					
All initial teething problems with Everyone Active's website have been resolved.					
Min. 23(m) Plymouth Life Centre and Related Leisure Projects 12/09/11	the panel sought the details of the provision of direct bus services to the Plymouth Life Centre from across the city and the frequency of the services, particularly at weekends and evenings		Tony Hopwood	Tony Hopwood, Programmes Director has been requested to provide a response	21 November 2011
Response:					
It is not envisaged that the existing bus service provision will be amended as a result of the Plymouth Life Centre. The facility is located directly adjacent to the Milehouse Park and Ride and is also served by bus stops along Outland Road and Alma Road. See timetables provided below for Sunday access.					

<p>Min. 23(p) 12/09/11</p>	<p>the panel sought clarification on the following issues –</p> <ol style="list-style-type: none"> 1. the joining up of the cycle routes to allow people to cycle to the facility; 2. the draft travel plan making no reference to Plymouth Argyle home matches; 3. the unquantifiable car movement targets; 4. the incentives on a reduction in the ticket price rather than a cup of coffee 		<p>Tony Hopwood</p>	<p>Tony Hopwood, Programmes Director has been requested to provide a response. See Response to Min. 23(p) below</p>	<p>21 November 2011</p>
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Responses:

- I. No physical works are proposed as a result of the delivery of the Plymouth Life Centre or as part of the Everyone Active contract. However, the development of the Central Park Master plan works will improve cycle access throughout the park.

2. Reference to PAFC home matches is made in Everyone Active's draft Car Park Management Plan as follows:

During match days and during larger special events at Plymouth Life Centre, SLM will employ 'car park stewards'. The number of stewards employed will be dependant [sic] on the anticipated number of attendees at the event.

It is expected that the number of Stewards will be:

Event attendance <500 = 1 steward

Event attendance >500 = 2 stewards

Plymouth Argyle Home Match = 2 stewards

Stewards will need to be in place at least 90 minutes prior to the start of any event or football match, and will be in radio contact with the Leisure Centre Duty Manager at all times.

These numbers will be reviewed by the Leisure Centre General Manager after the first few months of events and football matches.

The stewards will control access to the Plymouth Life Centre car park and levy a car parking charge for which a ticket (receipt) will be issued. The full value of this charge will be refundable when the ticket is presented at the main reception desk, when a centre user pays for / books in to an activity at Plymouth Life Centre. From research at other similar Football Grounds it is felt that a charge of £10 would be appropriate to achieve this balance, this will be reviewed after the first month of football games, and feedback from centre users will be assessed.

Visiting Team / Spectator Coaches to the Life Centre will be parked in the adjacent Park and Ride car park, thus leaving more car parking spaces available for general users of the Life Centre and Park even during events. As determined in the Event Management Plan, large events will not be booked to clash with Plymouth Argyle Home fixtures.

3. Until the facility has been operational for a few months it is not possible to accurately assess the car movements in and around the site. Further complicating this is the fact that there are still 'Section 2' works to be undertaken after the Plymouth Life Centre is open. These works include demolition of the Mayflower and Central Park Pools and the delivery of additional car parking spaces. These works are scheduled to be completed within 6 months of the opening of the Plymouth Life Centre so it will be some time thereafter that an accurate assessment of traffic movements in and around that site can be established.

4. Everyone Active is reviewing Plymouth City Council's Green Travel Pass scheme and considering how it may offer this scheme to colleagues.

Timetables for Buses Serving Plymouth Life Centre stops on Sunday

Sundays & Bank Holidays

Service Number	16B	16B	16B	16B	16B	16B	16B	16B
ROYAL PARADE [A17]	0940	40		1740	1840	1940	2040	2140 2240
RAILWAY STATION Saltash Rd	0943	then 43		1743	1843	1943	2043	2143 2243
MILEHOUSE Alma Road	0947	at 47		1747	1847	1947	2047	2147 2247
LOWER HAM Careswell Ave	0951	these 51		1751	1851	1951	2051	2151 2251
KINGS TAMERTON Steph.Way	0955	mins. 55	until	1755	1855	1955	2055	2155 2255
WEST PARK Shops	1000	past 00		1800	1900	2000	2100	2200 2300
RINGMORE WAY Shaldon Crescent	1002	each 02		1802	1902	2002	2102	2202 2302
HOLLY PARK Lakeview Close	1005	hour 05		1805				
WHITLEIGH Green				1905	2005	2105	2205	2305

Service Number	16B	16B	16B	16B	16B	16B	16B	16B
WHITLEIGH Green				1908	2008	2108	2208	2308
HOLLY PARK Lakeview Close	0908	then 08		1808				
RINGMORE WAY Shaldon Crescent	0910	at 10		1810	1910	2010	2110	2210 2310
WEST PARK Shops	0912	these 12		1812	1912	2012	2112	2212 2312
KINGS TAMERTON Steph.Way	0918	mins. 18	until	1818	1918	2018	2118	2218 2318
LOWER HAM Careswell Ave	0922	past 22		1822	1922	2022	2122	2222 2322
MILEHOUSE Central Park	0926	each 26		1826	1926	2026	2126	2226 2326
RAILWAY STATION Saltash Rd	0929	hour 29		1829	1929	2029	2129	2229
ROYAL PARADE	0935	35		1835	1935	2035	2135	2235

SUNDAYS AND BANK HOLIDAYS

Service Number	29	29	29
ROYAL PARADE [A4]	0910 then	10	1710
RAILWAY STATION Saltash Rd	0913 at	13	1713
MILEHOUSE Alma Road	0917 these	17	1717
ST BUDEAUX Square	0924 mins.	24 until	1724
WEST PARK Post Office	0929 past	29	1729
TRANSIT WAY Shopping Village	0933 each	33	1733
CROWNHILL Fire Station	0937 hour	37	1737
DERRIFORD HOSPITAL	0942	42	1742

Service Number	29	29	29
DERRIFORD HOSPITAL	0826	26	1726
CROWNHILL High Level	0832 then	32	1732
TRANSIT WAY Shopping Village	0837 at	37	1737
WEST PARK Shops	0843 these	43	1743
ST BUDEAUX Square	0848 mins.	48 until	1748
MILEHOUSE Central Park	0855 past	55	1755
RAILWAY STATION Saltash Rd	0858 each	58	1758
WESTERN APPROACH Comet	0901 hour	01	1801
ROYAL PARADE	0905	05	1805

Service 29 providing services up to every 30 minutes for most of the day with services operating hourly evenings and during the day Sundays and Bank holidays.

Service 29 together with Services 43/A/B providing buses up to every 5 minutes for most of the day Monday to Saturday and in excess of every 20 minutes Sundays and Bank Holidays between St Budeaux and the City Centre via Milehouse.

SUNDAYS AND BANK HOLIDAYS

Service Number	43	43	43	43		43	43	43		43	43	43	43	43	43	43	43	
ROYAL PARADE [A4]				0840	then	at	00	20	40		1700	1720	1740	1820	1920	2020	2120	2220
RAILWAY STATION Saltash Rd				0843	these	mins.	03	23	43		1703	1723	1743	1823	1923	2023	2123	2223
MILEHOUSE Alma Road	0747	0807	0827	0847	past	each	07	27	47	until	1707	1727	1747	1827	1927	2027	2127	2227
ST BUDEAUX Square	0754	0814	0834	0854	hour		14	34	54		1714	1734	1754	1834	1934	2034	2134	2234
ERNESETTLE Lakeside Drive	0801	0821	0841	0901			21	41	01		1721	1741	1801	1841	1940	2040	2140	2240
ERNESETTLE Bull and Bush	0807	0827	0847	0907			27	47	07		1727	1747	1807	1847	1944	2044	2144	2244

Service Number	43	43	43		43	43	43		43	43	43	43	43	43	43	43	
ERNESETTLE Lakeside Drive	0801	0821	0841	then	01	21	41		1701	1721	1741	1801	1841	1940	2040	2140	2240
ERNESETTLE Bull and Bush	0807	0827	0847	at	07	27	47		1707	1727	1747	1807	1845	1944	2044	2144	2244
ST BUDEAUX Square	0817	0837	0857	these	17	37	57		1717	1737	1757	1817	1854	1953	2053	2153	2253
MILEHOUSE Central Park	0824	0844	0904	mins.	24	44	04	until	1724	1744	1804	1824	1901	2000	2100	2200	2300
RAILWAY STATION Saltash Rd	0827	0847	0907	past	27	47	07		1727		1807		1904	2003	2103	2203	
WESTERN APPROACH Comet	0831	0851	0911	each	31	51	11		1731		1811		1907	2006	2106	2206	
ROYAL PARADE	0835	0855	0915	hour	35	55	15		1735		1815		1911	2010	2110	2210	

Service 43 providing services up to every 10 minutes for most of the day Monday to Saturday with services operating up to every 30 minutes evenings and up to every 20 minutes during the day and hourly evenings Sundays and Bank Holidays.

Service 43 together with Services 29, 43A/B providing buses up to every 5 minutes for most of the day Monday to Saturday and in excess of every 20 minutes Sundays and Bank Holidays between St Budeaux and the City Centre via Milehouse.